

OUR COMMITMENTS TO YOU

We have instructed Keltbray, the UK's largest demolition and civil engineering contractor to excavate the Lillie Square site and prepare it for construction. We have also appointed Sir Robert McAlpine Limited, a family-owned construction company responsible for the Olympic Stadium and the Emirates Stadium, to build the scheme.

- We are committed to being a good neighbour and to keeping you informed of our progress on a regular basis.
- We have insisted that both contractors implement the best and most appropriate measures to mitigate impacts arising from the construction
- Both contractors will sign up to the Considerate Constructors Scheme and will abide by the Code of Considerate Practice



Considerate Constructors Scheme Code of Considerate Practice

Considerate constructors seek to improve the image of the construction industry by striving to promote and achieve best practice under this Code. They will:

Care about **Appearance**

Constructors should ensure sites appear professional and well managed

- Ensuring that the external appearance of sites enhances the image of the industry.
- Being organised, clean and tidy.
- Enhancing the appearance of facilities, stored materials, vehicles and plant.
- Raising the image of the workforce by their appearance.

Respect the **Community**

Constructors should give utmost consideration to their impact on neighbours and the public

- Informing, respecting and showing courtesy to those affected by the work.
- Minimising the impact of deliveries, parking and work on the public highway.
- Contributing to and supporting the local community and economy.
- Working to create a positive and enduring impression, and promoting the Code.

Protect the **Environment**

Constructors should protect and enhance the environment

- Identifying, managing and promoting environmental issues.
- Seeking sustainable solutions, and minimising waste, the carbon footprint and resources.
- Minimising the impact of vibration, and air, light and noise pollution.
- Protecting the ecology, the landscape, wildlife, vegetation and water courses.

Secure everyone's **Safety**

Constructors should attain the highest levels of safety performance

- Having systems that care for the safety of the public, visitors and the workforce.
- Minimising security risks to neighbours.
- Having initiatives for continuous safety improvement.
- Embedding attitudes and behaviours that enhance safety performance.

Value their **Workforce**

Constructors should provide a supportive and caring working environment

- Providing a workplace where everyone is respected, treated fairly, encouraged and supported.
- Identifying personal development needs and promoting training.
- Caring for the health and wellbeing of the workforce.
- Providing and maintaining high standards of welfare.

The Code of Considerate Practice outlines the Scheme's expectations of all registered sites and companies, describing those areas that are considered fundamental by the Scheme in helping improve the image of construction.

For more information, call **0800 783 1423** or visit www.ccscheme.org.uk

Improving the image of construction

